

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No. 10/826,160
Filing Date Apr 15, 2004
Inventorship Hua-Jun Zeng
Applicant Microsoft Corporation
Group Art Unit 2168
Examiner Aaron J. Sanders
Attorney's Docket No. MS1-1892US
Title: Processing Service Requests for Product Support with Indexed and Clustered Answer Objects

AMENDMENT

FILED WITH A REQUEST FOR CONTINUED EXAMINATION

RESPONSE TO SEPTEMBER 18, 2007 FINAL OFFICE ACTION

To: **Mail Stop AF**
Commissioner for Patents
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Alexandria, VA 22313-1450

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INTRODUCTORY COMMENTS

This communication is responsive to the Final Office Action dated September 18, 2007, and is being filed with a three-month extension of time extending the period for reply to March 18, 2008.

Amendments to the Claims begin on page 2 of this document.

A Statement of Substance of Interview begins on page 21 of this document.

Remarks begin on page 22 of this document.